SAP Customer Checkout
Solution Overview

SAP Sports and Entertainment

INTERNAL | SAP Partners

THE BEST RUN **SAP**

SAP Customer Checkout: PoS Solution for Stores

Store

Head office

Invoice & Inventory Transactions

….Pays

SAP Customer Checkout manager

SAP ®Business **One**

SAP ®Business **ByDesign**®

…Buys Goods

SAP Retail
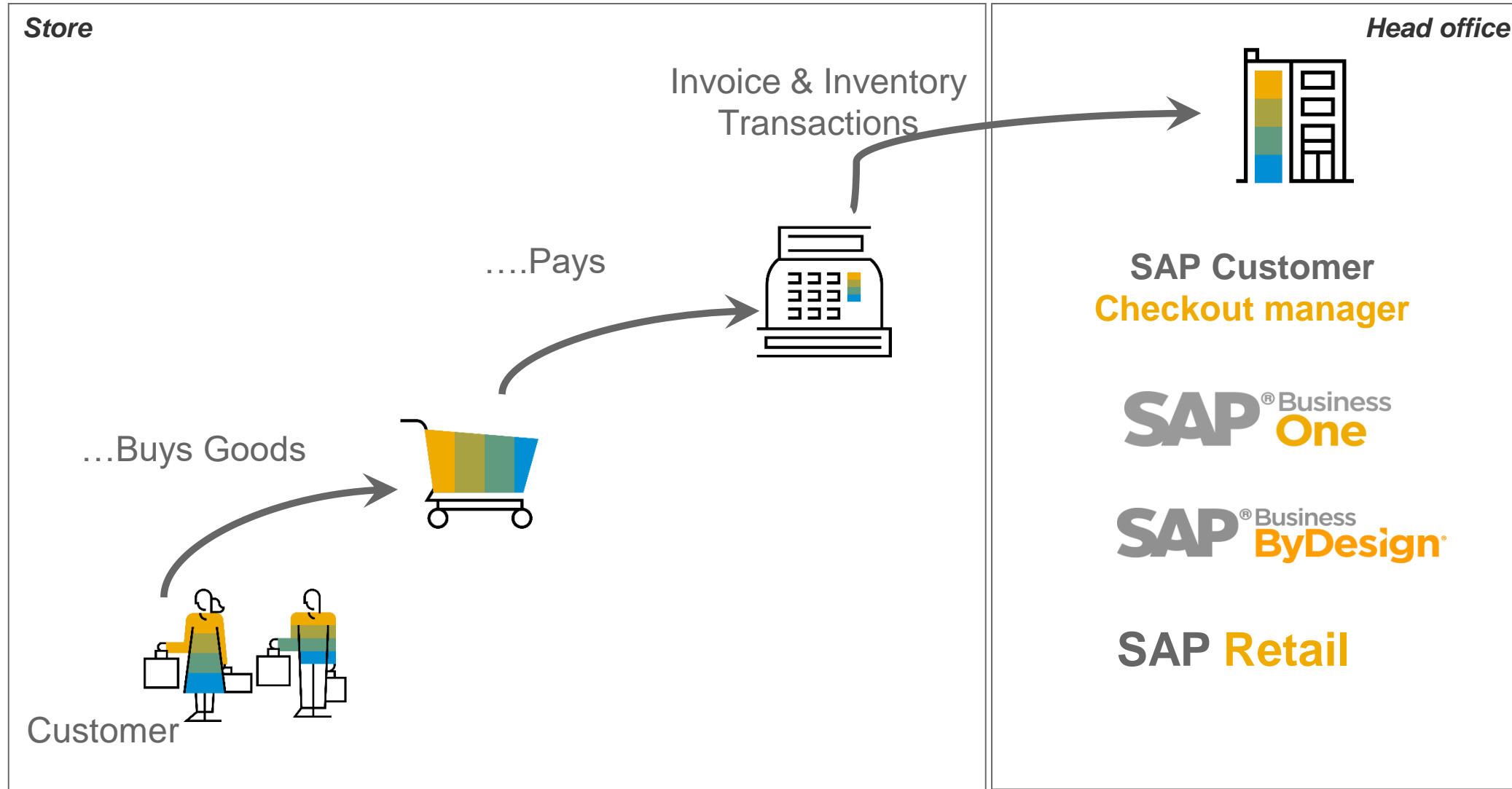
Customer

SAP Customer Checkout: What's Inside ?

**Point of Sale
(SAP Customer Checkout)**

**Central Server
(SAP Customer Checkout manager)**

- SAP Customer Checkout solution consists of two software components
  - **SAP Customer Checkout** – PoS solution that is running in the front end
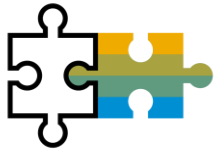 - **SAP Customer Checkout manager** – Management solution for central functions

SAP Customer Checkout
Key Benefits

Simple Usage
- Three different user interfaces optimized for retail, quick service and table service
- Simple installation and preconfigured
- Offline capable

Integration & Extension
- Out of the box integration with SAP ERP systems
- Possibility to use SAP Customer Checkout as standalone solution
- Device integration
- Largely independent of specific industries and hardware
- Supplementary plug-ins for special requirements
- Powerful JAVA PoS solution

Features & Capabilities
- Sales: Selling articles, various payment methods, Discounts, Vouchers, Returns
- Cash Transactions: Cash-In, Cash-Out, Pay-In, Pay-Out, Cash Balancing
- Day-End closing/Period End Closing
- Time Recording
- Table Management
- Analyze point of sale data in real time at PoS or organization level
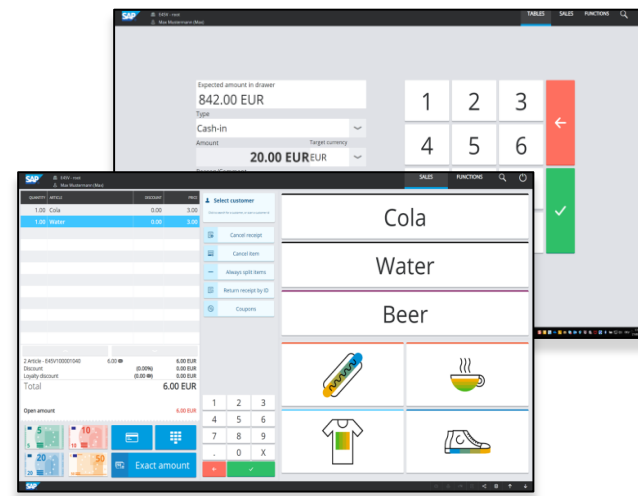- Loyalty Management at point-of-sale

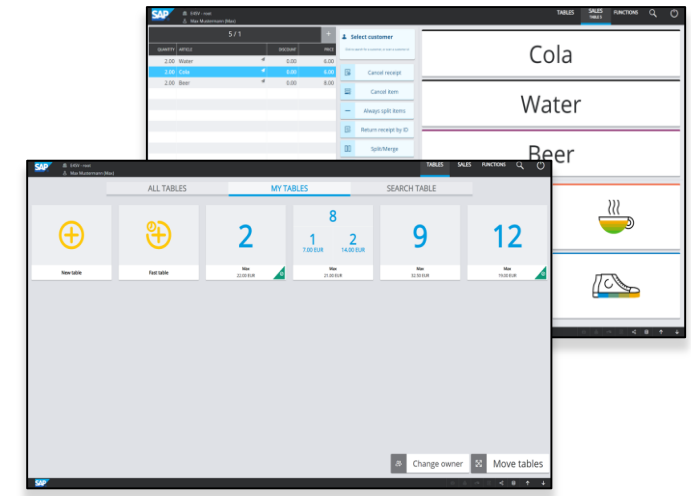# SAP Customer Checkout: PoS tailored to your needs

Retail
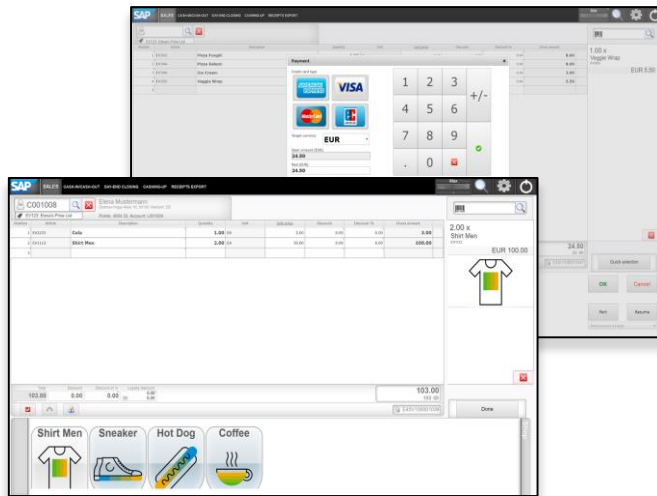
- Merchandising
- Retail
- Grocery Stores
- Fashion Shops

Quick Service

- Kiosks
- Food trucks
- Takeaway
- Fast Food chains
- Cinemas
- Souvenir shops

Table Service

- Restaurants
- Bars
- Cafés
- Bistros

Internal | SAP Partners

SAP Customer Checkout: Retail

SAP Customer Checkout helps you with

Fan/ Customers	Payments	Discount campaigns/ Coupons	Day-end closing	Reporting

Grocery Stores

Fashion Stores

Merchandising

SAP Customer Checkout: Quick Service (Catering)

Kiosks/ Canteen

Food Trucks/ Cinemas

Souvenir/ Fashion

SAP Customer Checkout helps you with

| Campaigns/ Promotions | Fans/ Customers | Payments | Day-end closing | Reporting |
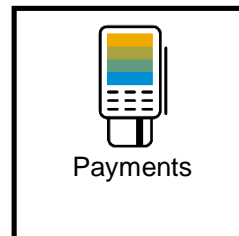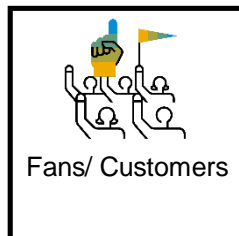
SAP Customer Checkout: Table Service (Catering)

Cafés
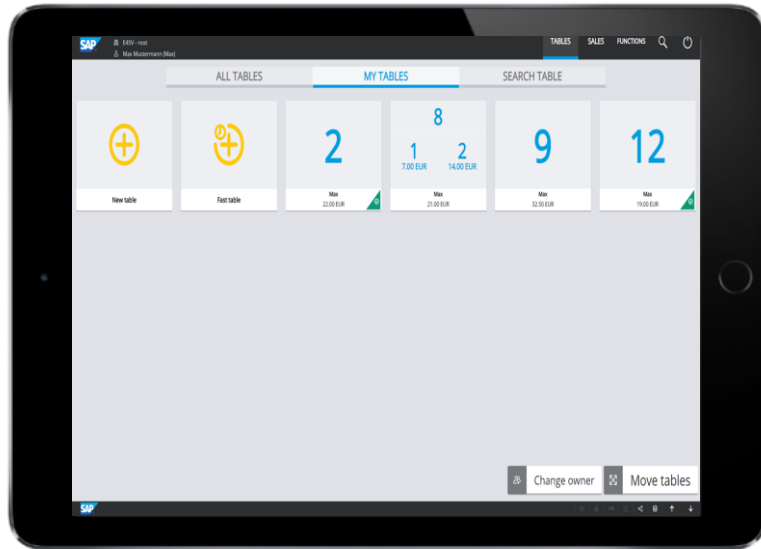
Bars
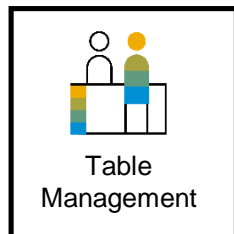
Restaurants

SAP Customer Checkout helps you with
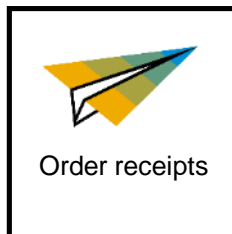
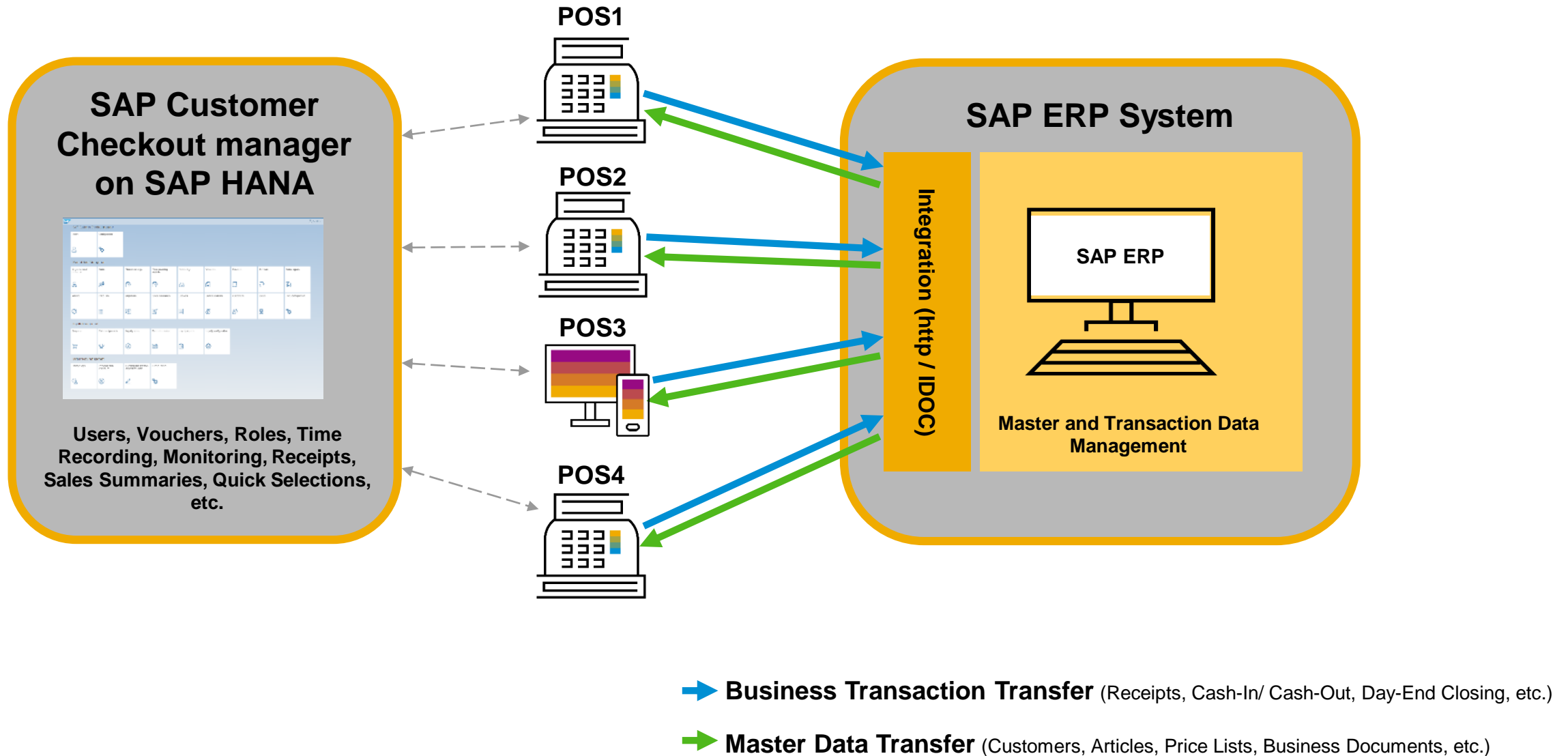| Table Management	Order receipts	Split/ merge receipts	Day-end closing	Reporting
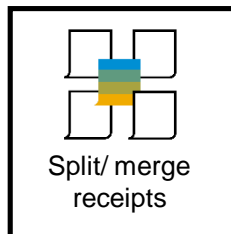
SAP Customer Checkout: System Landscape

SAP Customer Checkout manager on SAP HANA

Users, Vouchers, Roles, Time Recording, Monitoring, Receipts, Sales Summaries, Quick Selections, etc.

POS1

POS2

POS3

POS4

Integration (http / IDOC)

SAP ERP System

SAP ERP

Master and Transaction Data Management

➡ **Business Transaction Transfer** (Receipts, Cash-In/ Cash-Out, Day-End Closing, etc.)

➡ **Master Data Transfer** (Customers, Articles, Price Lists, Business Documents, etc.)
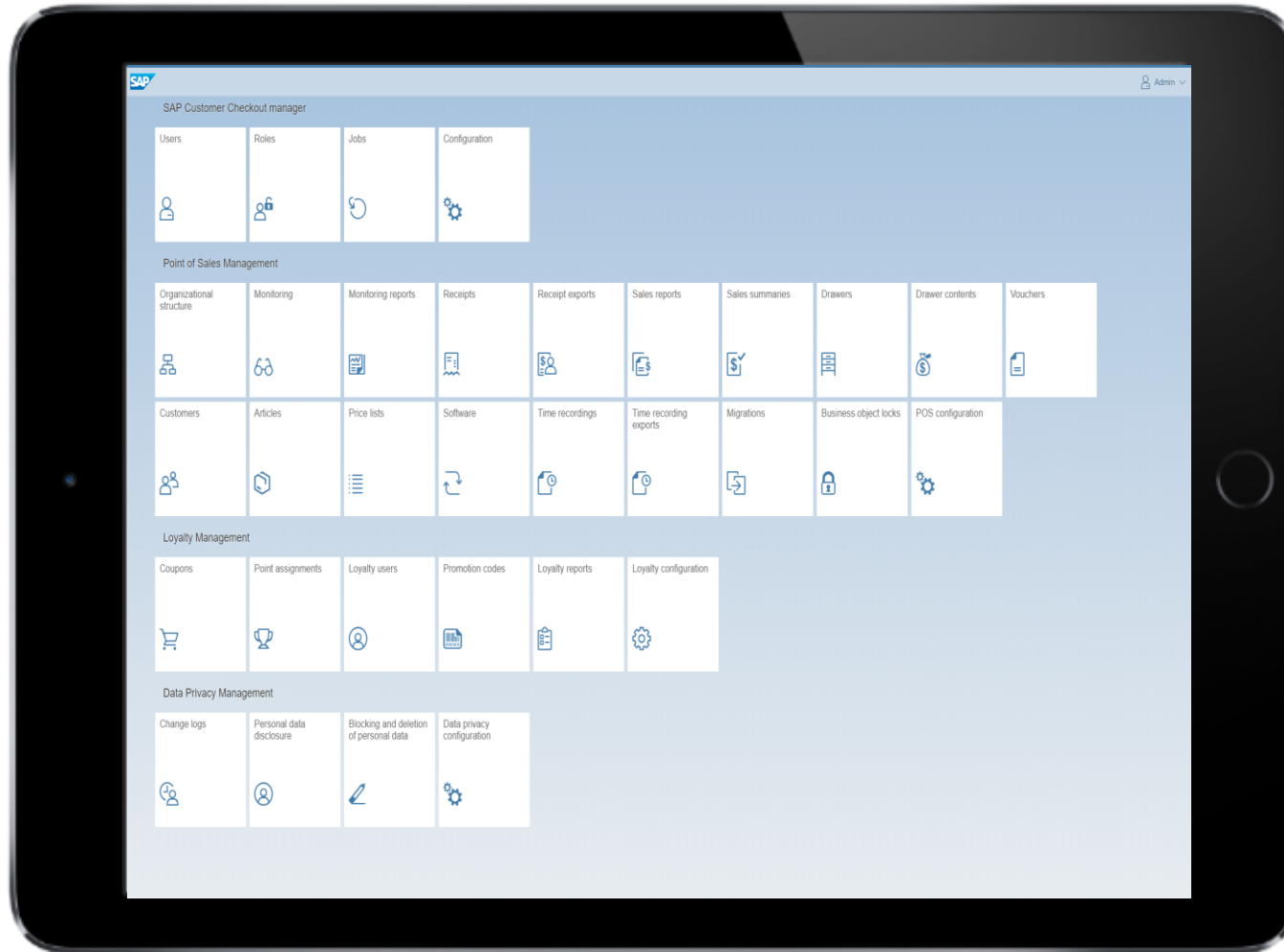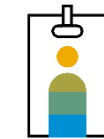
SAP Customer Checkout manager
Overview

SAP Customer Checkout manager

SAP Customer Checkout manager helps you with

 Users and Roles

 Time Recordings

 Receipts

 Voucher management

 Monitoring

 Day End Closings

 Reporting

 Data Privacy

Country and Language Versions

Current Country Versions

- ✓ Germany
- ✓ Switzerland
- ✓ Austria
- ✓ United Kingdom
- ✓ Ireland
- ✓ France

Current Languages

- ✓ The UI is available in the following languages:

  English, German, Dutch, French, Italian, Japanese, Polish, Portuguese (Brazil), Spanish, Danish, Swedish, Chinese, Hebrew, Russian, Arabic (limited support)*

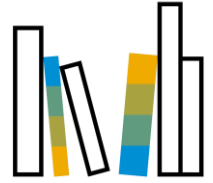- ✓ The product documentation is available in English and German.

Non-Localized Countries

- ✓ SAP Customer Checkout can be sold in non-localized countries as well.
- ✓ SAP Partners are responsible to evaluate and localize the solution.
- ✓ SAP Customer Checkout is already used by customers in 33+ countries.

Customers in

33+

countries using SAP Customer Checkout

* Limited support for Arabic language is provided for help and support purposes and might not meet 100% of the needs for an Arabic user. For receipt prints, we support dual language print. For the user interface, the labels are translated and displayed correctly, however, the user interface itself and orientation of the columns in the user interface are not right to left aligned.

Partner Enablement and Support
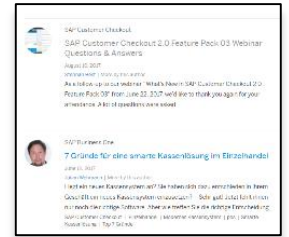
sap.com
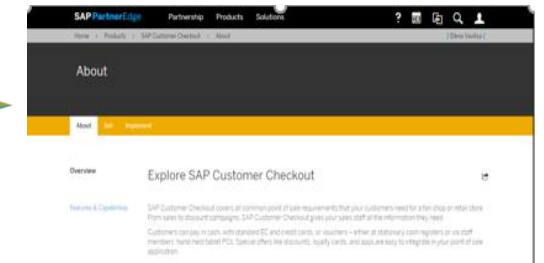Get general information about SAP Customer Checkout.

SAP Community
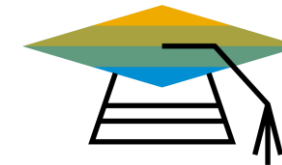Post a question, write a blog, or interact with other experts, and partners.

SAP PartnerEdge
The starting point for all SAP partners
- 250+ assets available
- Enablement material (Product Videos)
- Customer presentations, Customer success stories
- Register for trainings, and many more

SAP Help
Get access to all official product documentation. Find information on how to install, configure, integrate and use SAP Customer Checkout.